



Privacy Policy

Effective Date: 02/09/2024.

Radiant Believers Global Network ("we," "our," "us") respects your privacy and is committed to protecting the personal information you provide while using our website. This Privacy Policy explains how we collect, use, and safeguard your information, particularly in relation to **donations, financial transactions, and compliance with data protection laws in Nigeria and international best practices.**

1. Information We Collect

We collect information in several ways, including:

1.1 Personal Information Provided by You:

- Full name
- Email address
- Phone number
- Address
- Payment details (for donations and purchases, processed securely through third-party providers)
- Any other information you voluntarily submit (e.g., prayer requests, event registration, inquiries)

1.2 Automatically Collected Information:

- IP address
- Browser type and version
- Pages visited and time spent on the website
- Device information
- Transaction details (e.g., amount donated, payment method, timestamps)

2. How We Use Your Information

We may use the information collected to:

- **Process donations, financial gifts, and purchases securely**
- Send donation receipts and payment confirmations
- Communicate with you and respond to inquiries
- Provide information about church events, programs, and updates
- **Comply with financial regulations and fraud prevention measures**
- Personalize your experience on our website
- **Fulfill our legal and regulatory obligations under data protection regulations and laws.**



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3. Legal Basis for Processing

We rely on the following legal bases to process your data:

- **Consent** – When you voluntarily provide your information (e.g., signing up for newsletters, making donations).
- **Contractual Obligation** – When processing donations, purchases, or event registrations.
- **Legal Obligation** – When required to retain records for regulatory or compliance purposes.
- **Legitimate Interest** – To improve our services and enhance user experience.

4. Sharing of Your Information

We do not sell, rent, or share your personal information except in the following cases:

- **Payment Processing Partners:** Financial information (e.g., card details, transaction history) is securely processed by third-party payment providers.
- **Legal Compliance:** We may share information when required by law, regulatory authorities, or in response to valid legal processes.
- **Fraud Prevention and Security:** To prevent fraudulent transactions and unauthorized access.

We ensure that any third-party service providers handling personal data comply with **strong security standards**.

5. Payment Security and Fraud Prevention

- **We do not store payment card details** - all transactions are handled by secure, PCI-DSS-compliant financial service providers.
- Transaction data may be **monitored for fraud prevention and reported to authorities if necessary**.
- If a transaction is **flagged as suspicious**, we may require verification before processing.

6. Data Retention

- We retain **personal and financial transaction records** for the period required by **financial regulations and church administration purposes**.
- Donation records are kept for at least **five (5) years** to comply with **tax, audit, and regulatory requirements**.
- Users may request **deletion of non-financial data** where permitted under law.

7. Cookies and Tracking Technologies

We may use cookies and similar tracking technologies to:



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- Enhance website functionality and security.
- Analyze traffic and improve user experience.
- Provide secure donation and payment processing.

You can **control or disable cookies** through your browser settings.

8. Third-Party Links

Our website may contain links to external sites (e.g., social media, payment gateways). We are **not responsible** for the privacy practices of those sites and encourage you to review their policies.

9. Your Rights

Depending on your jurisdiction, you may have the following rights:

- **Access:** Request a copy of your personal data.
- **Correction:** Update or correct inaccurate data.
- **Deletion:** Request deletion of non-essential data.
- **Restriction:** Limit how we process your data.
- **Objection:** Object to data processing under certain conditions.
- **Data Portability:** Request transfer of your data to another service.

To exercise your rights, contact us at info@rbgn.org

10. Children's Privacy

- We do not knowingly collect personal information from children under **13 years old** without parental consent.
- If you believe a child has provided us with personal information, please **contact us** to remove it.

11. Changes to This Policy

We may update this Privacy Policy periodically. Changes will be posted on this page with an updated effective date. If changes affect how we handle your personal information, we will notify you through **email or website announcements**.

12. Contact Us

For privacy-related inquiries, contact:

Radiant Believers Global Network

Email: info@rbgn.org

Phone: +234 (0) 707 794 8642



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